

Symantec™ Managed PKI 8.17.4 Release Notes

Symantec™ Managed PKI

8.17.4 Release Notes

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What's New in 8.17.4

These release notes accompany the delivery of the Symantec Managed PKI (MPKI) 8.17.4 release. MPKI is a cloud-hosted service, so your enterprise receives the latest releases as soon as the service is live. For components you have at your enterprise location, you may need to update the components that are installed at your enterprise location.

Table 1-1 New in 8.17.4

New to 8.17.4	Description
Bug fixes	For more information, see See "Issues Addressed, Known Issues, and Workarounds" on page 6.

Table 1-1 New in 8.17.4 (*continued*)

New to 8.17.4	Description
Access point change for Live Update	<p>As part of the changes due to Digicert's acquisition of Symantec PKI and SSL/TLS businesses, PKI client now uses a new access point for the Live Update. The new access point for Live Update is http://pkiclient-updater.digicert.com.</p> <p>There is no change to the end-user experience. If you enabled PKI client Live Update, the URL change will happen automatically.</p> <p>Also, it is recommended that you work with your internal IT organization to ensure http://pkiclient-updater.digicert.com is not blocked.</p>
Improved Symantec Authentication Client Extension	<p>Starting Managed PKI version 8.17.4, new certificate enrollment requests will happen only through the new and improved Symantec Authentication Client Extension. Install the new client plug-in when prompted.</p> <p>If you are using Mozilla Firefox 57 or older, you must restart the browser after the new plug-in is installed.</p>

Component Support Updates

All components are available from the **Resources** page of PKI Manager.

Table 1-2 Optional components that Managed PKI 8.17.4 supports

Component	Version Supported
PKI Client	2.17.4 ^a
PKI Enterprise Gateway, including: <ul style="list-style-type: none">■ Autoenrollment Server	1.17
PKI Web Services	1.17.3

^a Managed PKI 8.17.4 supports previous versions of PKI Client. However, you must run v2.17 or higher to benefit from the features that are described in these release notes.

Platform Support Updates

Managed PKI 8.17.4 supports the following platforms and operating systems.

Note: In addition to the supported platforms and operating systems, Managed PKI and its components may work on other platforms or operating systems. However, Symantec does not guarantee technical support related to issues that may arise on platforms or operating systems that are not listed here.

PKI Manager

PKI Manager is a web portal hosted in Symantec's data center. It allows a Managed PKI administrator to perform account, user, certificate, and key management tasks.

Table 1-3 PKI Manager operating system and browser support

Operating systems	Browsers
Windows 7 Enterprise edition SP1 (32-bit and 64-bit)	Internet Explorer 8 (32-bit), 9 (32-bit), 11 ^a Firefox 58
Windows 8.1 (32-bit and 64-bit)	Internet Explorer 11

^a Edge Mode is supported.

PKI Certificate Services

PKI Certificate Services are the webpages that enable users to request, install, renew, and recover their certificates.

Table 1-4 PKI Certificate Services operating system and browser support

Operating systems	Browsers
Windows 7 Enterprise edition SP1 (32-bit and 64-bit)	Internet Explorer 8 (32-bit), Internet Explorer 9 (32-bit), Internet Explorer 10 (32-bit), Internet Explorer 11 ^a Firefox 58
Windows 8.1 (32-bit and 64-bit)	Internet Explorer 11 ^a Firefox 58
Windows 10 (32-bit and 64-bit)	Internet Explorer 11 ^{a, b} Firefox 58
Mac OS X El Capitan (10.11)	Safari 10.1.2 Firefox 58

Table 1-4 PKI Certificate Services operating system and browser support (*continued*)

Operating systems	Browsers
macOS Sierra (10.12)	Safari 10.1.2 Firefox 58

^a The renewal plug-in is not supported in Internet Explorer 11 if Enhanced Protection Mode (EPM) is enabled. EPM is disabled by default in Internet Explorer 11.

^b Edge mode is not supported.

PKI Client

PKI Client is middleware for digital signing, authentication, and data protection with desktop-based applications. It uses digital certificates on smart cards, security devices, or users' computers.

Table 1-5 PKI Client operating systems and browser support

Operating systems	Browsers
Windows 7 SP1 (64-bit)	Internet Explorer 9 (32-bit), Internet Explorer 10 (32-bit) and Internet Explorer 11 Firefox 58 Chrome 63
Windows 8.1 (32-bit and 64-bit)	Internet Explorer 11 Firefox 58 Chrome 63
Windows 10 (32-bit and 64-bit)	Internet Explorer 11 Firefox 58 Chrome 63
Mac OS X El Capitan (10.11) ^a	Safari 10.1.2 Firefox 58 Chrome 63
macOS Sierra (10.12) ^a	Safari 10.1.2 Firefox 58 Chrome 63

^a Managed PKI does not support Government Edition CAC and PIV smart cards on the Mac OS El Capitan and macOS Sierra operating systems.

Documentation

The following documents have been revised to incorporate Managed PKI 8.17.4-specific material:

- *Managed PKI 8.17.4 Release Notes* (this document)
- *Symantec™ PKI Client Administrator's Guide*

Unless otherwise noted, all Managed PKI documents are available from the **Resources** page of PKI Manager.

Issues Addressed, Known Issues, and Workarounds

For information about fixed issues and other workarounds, see the Symantec Knowledge Center for Managed PKI at the following URL.

<https://knowledge.symantec.com/support/mpki-support/index.html>

- Enter **Managed PKI 8.17.4** as the Knowledge Center Search text to find known issues and workarounds.
- Enter **Issues addressed in Managed PKI 8.17.4** as the Knowledge Center Search text to obtain a list of the issued addressed.

Addressed Issues

The following issues have been addressed in this version.

- PKI Client is now compatible with FIPS initialized 5110 tokens.
- (For GSM Association only) The Common Name field now supports the asterisk (*) character for the following BCTs:
 - DP_TLS
 - DS_TLS
- While creating a certificate profile in Managed PKI, email address was earlier displayed as NULL when no email address was specified. Starting 8.17.4, the email address appears empty and not NULL when no email address is specified.

Known Issues

The following are the known issues in this version.

- On iOS, certificate renewal after its expiry may not happen as expected. There is no workaround to this issue.
- For the following manufacturing BCTs, the Product Name field is available in English only.
 - OpenCable
 - OpenCable-Multi-OU

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