

Default eToken password: **DigiCert#01**



**Attention! The eToken 5110 CC (940)** you received, has **3** login attempts. After that, it locks-out and is then in an unusable state. Store this password well! Otherwise, you will have to request a new token through [nl.validation@digicert.com](mailto:nl.validation@digicert.com)

## 1. Download/Installation software

You need to download/install 2 additional software packages to install your certificate on the eToken.

1. **Digicert Desktop Client:** <https://pki-ddc.symauth.com/desktopclient>
2. **Middleware (SafeNet):** <https://www.quovadisupport.nl/devices.php?device=etoken>



DigiCert Desktop Client



SafeNet Authentication Client Tools

### "Software/Drivers":

- Digicert Desktop Client installation is done by following the steps in the URL above
- SafeNet Authentication Client installation is shown below:

Hieronder ziet u de beschikbare handleidingen en software voor uw keuze: eToken

#### Software / Drivers

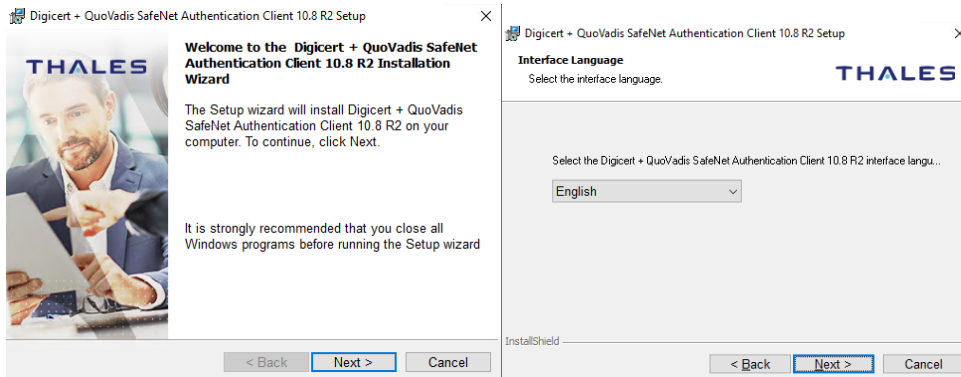
De beste keuze aan de hand van uw besturingssysteem:  
- [Middleware](#) (Windows 64-bit)

Alle beschikbare downloads:

- [Middleware](#) (Windows 32-bit)
- [Middleware](#) (Windows 64-bit)
- [Middleware](#) (Apple)
- [Middleware](#) (Linux)

### 1.1. Installing SafeNet (Middleware) software

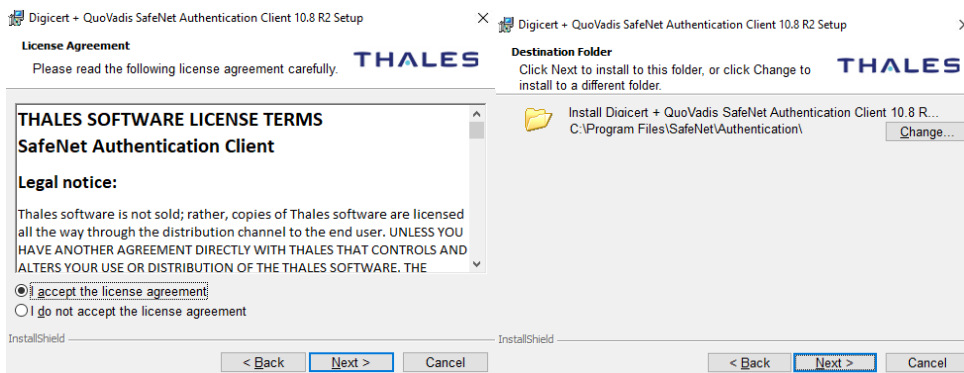
Click on "Middleware". A zip file will then be downloaded. Un-zip and open the .msi installer file.



Click "Next"

>

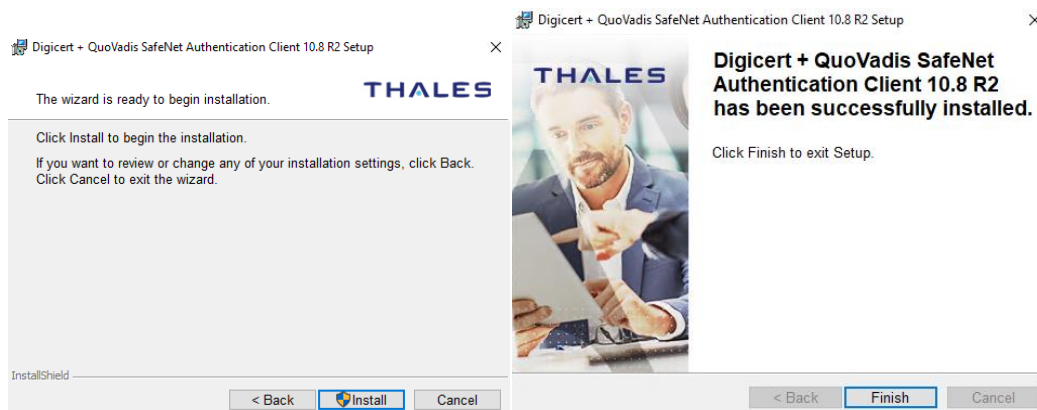
Select the language here, then click on "Next".



"I accept...." And click "Next"

>

"Next"



"Install"

>

"Finish"

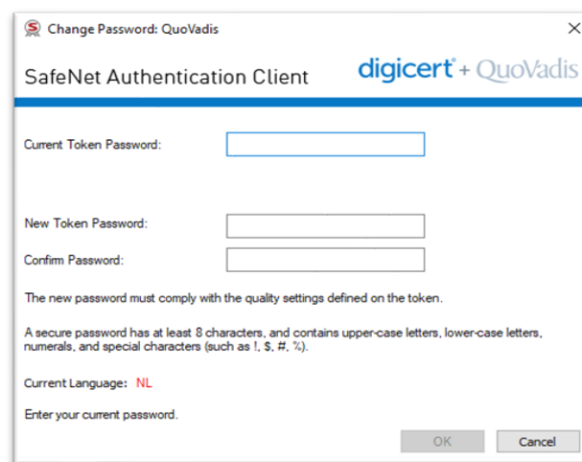
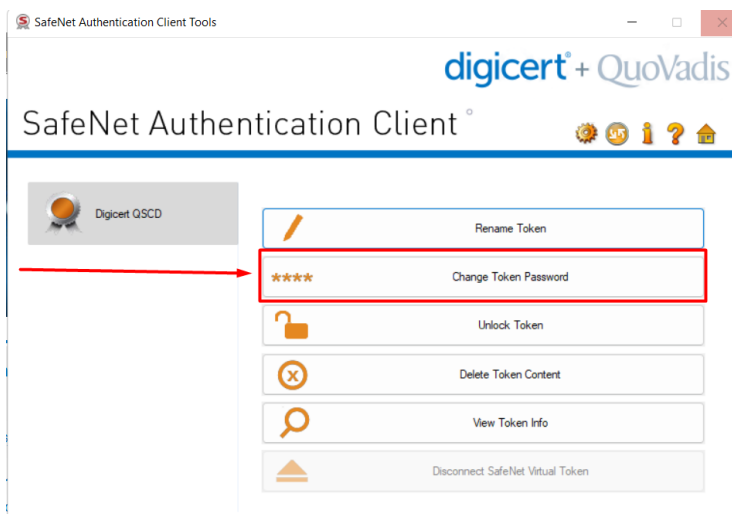
>

Restart the system with the eToken unplugged

## 2. Preparing your USB SafeNet Token

### 2.1. Change token password

- Re-insert the token and launch the SafeNet Authentication Client Tools > "Change Token Password"



Default Current Token Password: **DigiCert#01**

After this you enter a personal password and confirm it.



**We cannot reset or recover this password.**

### 3. Create Certificate Password

- Open the email you received from *Trustlink (do-not-reply)* with the subject "**Registrant Invitation**" and open the link as shown in the example below:

<https://tl.quovadisglobal.com/registrant/confirmation/index?requestlinkid=830e6209-4699-461f-a543-7f047f8c8660>

- Log in with your e-mail address and your Shared Secret Answer.



**Note!** The certificate password is not the same as the Token/device password.

- Create the Certificate Password. **You will need this password to install the certificate on eToken!**

- Security questions. Select a question and answer it.

Press confirm to submit the request:

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Your request has now been sent to QuoVadis Validation team. This will be done manually.

## 4. Installation of the certificate on a SafeNet token

- A second e-mail will be sent, after our Validation team manually approves the request.
- Open the 2nd email you received from *Trustlink* (*donotreply@quovadisglobal.com*) with subject: **"Download notification"** and open the link as shown in the example below.

<https://tl.quovadisglobal.com/registrant/confirmation/index?requestlinkid=830e6209-4699-461f-a543-7f047f8c8660>

- Log in with your email address and <Certificate password> you created in the previous step.



Make sure your USB Token is present in the computer before proceeding!

Installeer uw certificaat

- Click on: "Install your certificate"

Token Logon

SafeNet Authentication Client

digicert® + QuoVadis

Insert your **Token password** and click "Accept"

Enter the Token Password

Token Name:

Digicert QSCD

Token Password:

Current Language: EN

OK

Cancel



**Attention!** This is not the Certificate Password created in step 3!

- Your eToken 5110 CC (940) is now ready for use.

### Links:

[Signed in Adobe \(Windows\)](#)

[Sign in Adobe \(macOS/Apple\)](#)

[Undersign in Microsoft Word](#)

Need support? Create a ticket by emailing: [nl.support@digicert.com](mailto:nl.support@digicert.com)